[Getting Started With AMIRA - Google Slides Presentation](https://docs.google.com/presentation/d/15h6ICDy0oR7MTza3-KufXz0wrOyTnyi9QuDRvJEuKms/edit?usp=sharing)

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| Question | Resource | Response |
| Where can I learn more about AMIRA? | <https://www.amiralearning.com/> | AMIRA Learning Website |
| Where can I access parent support for AMIRA? | <https://www.amiralearning.com/home-support> | AMIRA Learning Home Support Website |
| Where can I access parent support for AMIRA in Spanish? | <https://www.amiralearning.com/ayuda> | AMIRA Learning Home Support Website (Spanish) |
| How can I provide technical support to my students? | techsupport@hmhco.com [Get Your Device Ready](https://www.amiralearning.com/home-support/get-your-device-ready-for-amira) | For technical support, call HMH Tech Support at (800) 323-9239, Monday – Friday from 7:00 AM – 9:00 PM ET or email at techsupport@hmhco.com . Be prepared with your device type, browser version, and the steps you’ve taken to solve your problem. |
| Getting Started with AMIRA | [Quick Start Guide](https://www.amiralearning.com/home-support/meet-amira-home) |  |
| Please be sure to address how we need to let you all know if we have teachers who do not have user information and if some students (a whole class) is missing from our lists. | This will be handled by the Principal or his/her designee: Due by May 1, 2020.[Teacher Login Request](https://forms.gle/kmtXjMLc8YLEuvMs5)[Student Login Request](https://forms.gle/SVcxg2dUjJBsrKcq7) | We will be getting back to you with specific information about how to get all of your teachers on the system. A google form will be sent out to administrators to let us know specific teachers and students that need to be added. |
| I am trying to use the username and password sent out to log in to Amira and it is saying it’s incorrect. How can I get that fixed or the correct info? | 1. Ask admin to check their spreadsheet for accuracy.
2. Email andrea.burkiett@sccpss.com

Send your Welcome Login Email | Let administrators (or Ms. Burkiett) know if you are having specific problems. Administrators will be provided with a google form to let us know what needs to be corrected for teacher and student access. |
| * Will this be available for 4th grade students? I heard this was for K-3.
* What if I have a student who is reading below 4th grade?
* There are many sped students that are reading below grade level but are in 4th grade. Can we get them signed up?
 | This will be handled by the Principal or his/her designee: Due by May 1, 2020.[Teacher Login Request](https://forms.gle/kmtXjMLc8YLEuvMs5)[Student Login Request](https://forms.gle/SVcxg2dUjJBsrKcq7) | The primary focus is for Emergent - Early readers. It will be available for students in this range who will benefit no matter the grade. This will include SpEd students and those outside of the K-3 grade band.Administrators will be provided with a google form to let us know if there are students or teachers who need access. |
| Will this be able to be used as an RTI intervention? | Provided this is purchased at the district or school level for the fall, yes, you would be able to utilize this for RTI Tier 2 and 3 Interventions. Additional guidance as to how regarding assessment and practice will be provided from MTSS at that time.  | Ms. Burkiett and the MTSS/RTI team have been in discussion regarding the possible use of AMIRA at Tier 2 & Tier 3. Because it is for practice only at this time, there are still some unanswered questions as it relates to RTI. That said, the district’s MTSS/RTI team fully supports the program’s use and will continue to develop more formal procedures for Amira and RTI as we move into the next school year.  |
| What is the Pre-reader by Amira?  | [What reading levels does AMIRA support?](https://www.amiralearning.com/educator-support/what-reading-level-range-do-students-need-to-be-in-to-work-with-amira)  | Amira does not support pre-readers. Students should be ready to blend and segment CVC words. She begins at the equivalent of a level B. If your student is a pre-reader, provide support for this learner and return to Amira when ready.A reader who is below a level B Guided Reading Level or a student who is unable to blend/segment CVC words and/or does not have a basic sight word reading vocabulary.  |
| How about a child whose first language is Japanese? (or other ELL) | [How does AMIRA support English Language Learners (ELL)?](https://www.amiralearning.com/educator-support/how-does-amira-support-english-language-learners-ells)[AMIRA Support Page for Families (Translated to Spanish)](https://www.amiralearning.com/ayuda) | At this time, Amira does not provide translated services. This is a feature they are hopeful to address with Spanish Speakers in the Fall. |
| Is there parent support available in other languages?  | There is parent support provided in Spanish for the website and we will be emailing the Spanish letter to administrators. Otherwise, Google Translate for the website is possible.  | Parent support is available in English & Spanish.There is a parent support site entirely in Spanish. |
| Does the data roll over from year to year? Or do students begin “fresh” every year? |  | Yes, Data does roll over year to year. |
| Parents can use it now and then how long through the summer until it ends since we are unsure of next year? |  | Right now HMH has provided access through July 30th. Share successes, especially student growth! Nothing talks like data. |

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| Can we use this as a 21st Century Virtual Program resource? If so, how could we get access for the students since they are coming from multiple classes / grades? | This will be handled by the Principal or his/her designee: Due by May 1, 2020.[Teacher Login Request](https://forms.gle/kmtXjMLc8YLEuvMs5)[Student Login Request](https://forms.gle/SVcxg2dUjJBsrKcq7) | For students outside of grades k-3,we will gather information about students who will benefit from access to Amria. Administrators will be able to let us know about teachers and students who need to have access added. Students enrolled in 21st Century will be able to access Amira, but unfortunately 21st Century teachers may not be able to access the data if they are not the teacher of record. |
| For the schools that will be just getting started with using Amira, are we expected to start this with our current class over the next 3 weeks and then continue monitoring over the summer or can parents monitor?  |  | You will get your current students started. It is your decision about how much you would like to monitor over the summer. I would encourage at least a weekly check-in after summer begins. If you do decide to continue to monitor, you will be able to send valuable feedback to parents. And know that the data will be available to the next grade level teachers at the beginning of the year. Most importantly, consider the impact on student learning by encouraging our young readers to continue this practice over the summer. |
| If we are required to provide this information for parents over the summer, is there going to be someone from the district who will support parents with setup and questions? Especially since we have not used this personally with students? | Family Support site: <https://www.amiralearning.com/home-support>For technical support, call HMH Tech Support at (800) 323-9239, Monday – Friday from 7:00 AM – 9:00 PM ET or email at techsupport@hmhco.com Andrea.Burkiett@sccpss.comJanet.junco@sccpss.com  | You will be receiving information for parent support now to help parents get familiar with Amira. In addition to the Family Support site information, parents will be able to access tech support directly from HMH. And we are always here to support you and your families. |
| If Amira has to help the child with every word in the passage, wouldn’t the child become frustrated, as the passage wouldn’t be on their level? If the child becomes frustrated, would Amira let the parent know that the child is a pre- reader and should stop using the program until they become a stronger reader? |  | Amira will adjust the level of the passage. She is adaptive to the learner. It will not support Pre-Readers, so for those students provide other supports and return to Amira when they are ready.Additionally, teachers should use their best judgement with Kindergarten students. If you do not feel a student is ready then it is ok for you to provide them with an alternate resource.  |
| Will this be available in the fall for all schools? |  | Right now HMH has provided access through July 30th. Share successes, especially student growth! Nothing talks like data. |
| Is it suggested that we start this with our kids over the next 2 weeks? This seems like a lot to explain to parents Could you provide us a chunked schedule to push this out? This would be very helpful. (Ex- What to send out and when….what videos to show in our zooms) | What is Amria video <https://youtu.be/vl1CbsUF0oI> On-line Getting Started Guide<https://www.amiralearning.com/home-support/meet-amira-home>Amira Presentation<https://docs.google.com/presentation/d/15h6ICDy0oR7MTza3-KufXz0wrOyTnyi9QuDRvJEuKms/edit?usp=sharing> Family Support site: <https://www.amiralearning.com/home-support> For technical support, call HMH Tech Support at (800) 323-9239, Monday – Friday from 7:00 AM – 9:00 PM ET or email at techsupport@hmhco.com Andrea.Burkiett@sccpss.com Janet.junco@sccpss.com  | Check out the support materials at HMH for parents and the slides on the presentation and parent support materials available for you to share with parents. We will provide a link to these resources.Certainly, we can provide some additional support with what to share and when. * Start with sharing the family video in the presentation as soon as possible. (FYI: Slide #12 is designed for you to share with your families and includes links to all of the Family support)
* In the next day or 2 share the Getting Started letter/Guide. We will be sharing this with you in English and Spanish. If parents need assistance with technology they can reach out to HMH directly through the phone number or email at the bottom of the online Family Support page
* You will need to provide login information to your students. And we will be providing that to you very soon and I would share it with parents when you share the Guide if possible.
* Students are now able to login and begin practice.

Please reach out with any questions or concerns along the way. We are here to support you. |
| Does the Special Education co-teacher have a separate log in? If not, will they have to use the regular education teacher login? |  | Co-teachers will need to use the teacher of record logins. |
| If we use this next year will the district be adding student account information to the students clever accounts?  |  | We are hopeful AMIRA will integrate with Clever next school year. That capability is not currently available.  |
| Will there be a recorded session sent out? I have been kicked out of three sessions and am currently listening via phone, but i would really like to see what is happening. I am going to give it one more shot at 3!  |  | I do apologize that you continue to have technical issues. We will be having the final session today at 3 and will be adding additional sessions tomorrow. I hope one of these works for you.We are planning on recording a session as well and would be happy to share with you. |
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